

March 12, 2021

Dear Medical Staff Member,

We thank all attending physicians and pulmonologists of the medical staff for your contributions to patient care at Barlow Respiratory Hospital (BRH). Enclosed are updates to Barlow's Ventilator Weaning Program through 2020, including site specific outcomes and patient and family experience of care survey results for your review and interest. Also included is updated information and outcomes for our Wound Care Program.

Our Joint Commission recertification survey for Disease Specific Certification for Respiratory Failure, focusing on our Ventilator Weaning Program, will take place in June. In addition, we expect our initial survey for Disease Specific Certification for Wound Care, focusing on pressure injury, at that time. With those upcoming surveys in mind, we are sharing additional information in this packet on the programs, and survey processes and expectations. Our decision to have all three of our sites certified with The Joint Commission is not just a business decision, but also a commitment to achieve the highest possible quality of care for our patients. The Benefits of Certification include:

- ▶ Pushes us to look at ourselves more closely
- ▶ Promotes a culture of excellence across the organization
- ▶ Provides an objective assessment of clinical excellence
- ▶ Promotes achievement to our marketplace

We welcome your questions and comments! For additional information and discussion please contact any one of us. Again, many thanks for your contributions to patient and family satisfaction, and our improved patient outcomes.

Most sincerely,

David R. Nelson

David R. Nelson, MD
Medical Director
dnelson@barlowhospital.org

Gladys D'Souza

Gladys D'Souza, MSN, MBA, RN
Chief Nursing Officer
gdsouza@barlowhospital.org

Meg Hassenpflug

Meg Stearn Hassenpflug, MS, RD, FCCM
Director of Outcomes and Value
mhassenpflug@barlowhospital.org

Rose Gummadi

Rose Gummadi, MBA, RRT, RCP
Director of Respiratory and Rehab Services
rgummadi@barlowhospital.org

Enclosures